

1. : Undergraduate students will have and be able to apply basic knowledge in specialized areas defined by our undergraduate program, including, but not limited to: communication, practices, and organizational development fostering constructive conflict management; citizenship practices that are both constructive and advocating inclusion, fairness, equity, and healthy democratic differences; principled negotiation toward fair and respectful conflict outcomes across race, class, gender, and all other identity lines; assessment and evaluation of conflict causation and remedies.
- 2 : Undergraduate students will have and be able to apply skills in appropriate